GROVELANDS MEDICAL CENTRE



December 2023

ISSUE. 11



As part of the Covid and Flu Autumn Booster vaccination programme, we held 4 weekend clinics for eligible patients and additional clinics during the week. All were successful, and many compliments received, such as: "very impressed with the way it went", "well organised and everyone was so kind and cheerful", "like to compliment the Practice for a well planned and well executed procedure".

Thank you to members of the Patient Participation Group who came to help.



STAFF WELLBEING CHAMPION

Flowers for Saskia, our Staff Wellbeing Champion, who organises events for the Surgery and to show her how much we appreciate her.



Saskia has organised events such as:

Menopause Matters — with a guest speaker

Tropic Skincare — Brand rep came in and talked about their products

Children in need dress up and donate.

For Christmas we are organising:

- Christmas Jumper Day
- Xmas hampers for patients
- Xmas toy run for children
- Secret Santa for Staff







Staff dressed up in Pink for Breast Cancer Awareness on 20th October, donations from staff and patients sent to this good



STATISTICS

Over the last 3 months we have had 545 DNAs from face-to-face appointments.

Average of 45 DNA / week.

INFO

To cancel an unwanted appointment you

- Press CANCEL on your text reminder
- Use "Contact Surgery" via website
- Ring the Surgery or send an email to: grovelands.admin@nhs.net

